



# Grays Harbor Housing Coalition

October 23, 2018

# Agenda

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- ▶ Homelessness in Grays Harbor recap
- ▶ Updates on work under 10 Year Plan
  - ▶ *NEW* Homeless Housing RFP
  - ▶ Homeless Youth Services
  - ▶ USDA Pilot Project
  - ▶ Pending *NEW* Funding Opportunities
- ▶ Potential impact/What's next in 2019
- ▶ Agency updates



# Scope of Homelessness in Grays Harbor

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- ▶ Reasonable to estimate there are as many as 3,000 residents who are not stably housed at any given time –**between 500-700 are literally homeless**
  - ▶ 2018 Point in Time Count
    - ▶ 174 literally homeless: 117 unsheltered, 57 sheltered
  - ▶ 2017-18 Coordinated Entry data
    - ▶ 761 HH assessed, 453 of those were literally homeless, 113 enrolled in programs (*difference of 340*)
  - ▶ 2015-16 OSPI Data
    - ▶ 974 Homeless Students (75% doubled up, 10% shelters, 10% motels, 5% unsheltered)
  - ▶ 2018 DSHS Data
    - ▶ 2,055 clients homeless (873 literally homeless, 1,177 unstably housed/couch surfing)



# Factors contributing to homelessness

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- ▶ Tenants need access to sustainable income to pay rent
  - ▶ Jobs
  - ▶ Benefits (SSI, TANF, etc.)
- ▶ Low barrier programs and units are critical to ending homelessness
  - ▶ Behavioral Health
  - ▶ Pets
  - ▶ Criminal/eviction history
  - ▶ Lack of income
  - ▶ Physical disabilities
- ▶ Individualized and long-term supports are needed to obtain and maintain housing for many
- ▶ Need all steps of continuum from emergency shelter to help now – all the way to permanent housing and supports
- ▶ Not enough affordable housing for low-income clients



# County-funded work

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- ▶ **3 Contracts – approximately \$1.6 million/year**
  - ▶ Coastal Community Action Program
  - ▶ Domestic Violence Center
  - ▶ Catholic Community Services (ended Aug 2018)
- ▶ **In SFY 2018**
  - ▶ 98 Households provided Emergency Shelter
  - ▶ 140 Households prevented homelessness
- ▶ 219 Households assisted with goal to move into housing from literal homelessness (streets/shelter)
- ▶ **System-level support**
  - ▶ 761 Households assessed/referred through Coordinated Entry
  - ▶ .25 FTE Landlord Liaison increased number of interested landlords from 23 to 76



# Grays Harbor Homeless System Performance

August 2018

County seeks to support homeless crisis response systems that efficiently reduce the number of people living outside, and that when scaled appropriately can house all unsheltered people

Between July 2017 - June 2018,

**453**



homeless households sought housing services in Grays Harbor.

Of that total,

**73%**  
were single adults;



**26%**  
were families;



and

**113**  
were enrolled in Rapid Rehousing.



Together, we are working to make homelessness in Grays Harbor:

**rare,**

Households	2017-18	2016-17
Total assessed	453	564
Single adults	73%	59%
Families	26%	41%
Total enrolled	113	158
Unmet need	340	406

**brief,**



Length of time household was homeless  
2017-18: 54 days  
2016-17: 59 days

**and one-time.**



Moved into permanent housing  
2017-18: 75%  
2016-17: 67%



Increased or maintained income  
2017-18: 59%  
2016-17: 69%

Our partners provide a variety of housing services to our community.



**Emergency shelters** provide temporary housing to alleviate the immediate crisis of homelessness.

	2017-18	2016-17
Households served	98	102
Shelter utilization	59%	51%



**Homelessness Prevention** includes financial assistance and/or case management to prevent a household from imminent homelessness.

	2017-18	2016-17
Households served	140	152
Rental vacancy	2.5%	3.8%



**Rapid Rehousing** quickly stabilizes households that are actively experiencing homelessness with financial assistance and short-term, intensive case management.

	2017-18	2016-17
Households served	219	269
Unsheltered	59%	51%



## Grays Harbor 10 Year Plan to End Homelessness 2017-18 Progress

Read the complete plan at: [www.healthigh.org/directory/housing](http://www.healthigh.org/directory/housing)

### Fully develop Coordinated Entry system

- Drafted *NEW* Policies and Procedures to meet state requirements
- 24% increase in number of households assessed
- Top 3 gaps identified and action taken to close those gaps (families, young adults, low-barrier programming)

### Maintain and Expand Affordable Housing Resources

- Gaps analysis for affordable housing- data/visuals
- Housing Inventory for USDA progress
- Housing Authority rehab project
- Participated in pooled 811 voucher application - additional 10-15 vouchers if successful
- 13 unit master lease pilot project through CCAP

### Invest in Housing for Vulnerable Populations

- Medicaid Foundational Community Supports waiver to fund housing and employment supports for behavioral health clients
- USDA Pilot Project- framework established, flow chart finalized, first client enrolled
- UGM Day Room available to all residents

### Build Capacity of Housing System

- USDA Technical Assistance, Training, and Coaching on Evidence Based Practices
- Training from the Department of Commerce on grant guidelines and HMIS
- Developed clear performance measures and regular review through contracts and partner meetings

### Increase Community Awareness and Discussion

- Involvement in North Beach School Board ad hoc committee to address homelessness and hunger
- Continued education/outreach through website, radio, and partner meetings
- Consistent progress reports shared

## More data!

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- ▶ Updated performance reports/data dashboards have been uploaded to our website

[www.healthygh.org/directory/housing](http://www.healthygh.org/directory/housing)

- ▶ Emergency Shelter services & outcomes
- ▶ Homelessness Prevention services & outcomes
- ▶ Rapid Rehousing services & outcomes
- ▶ For county-to-county comparisons, state-wide data, and more information on measures visit

<https://public.tableau.com/profile/comhau#!/>





# System Summary

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- ▶ Need > Resources
- ▶ Grays Harbor is investing dollars now that have transformed lives for people who were sleeping outside who are now stably housed
- ▶ With finite resources, efficiency and effectiveness is paramount: Grays Harbor was recently recognized as one of the **top four rural and suburban Counties in the state** for prioritizing the most vulnerable residents **AND** maintaining above average system performance
- ▶ Coalition and systems coordination is critical to leverage existing investments for positive outcomes and best position our community to get additional resources

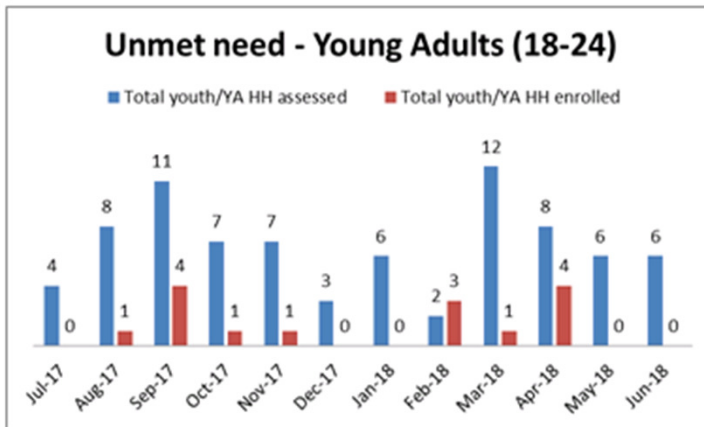
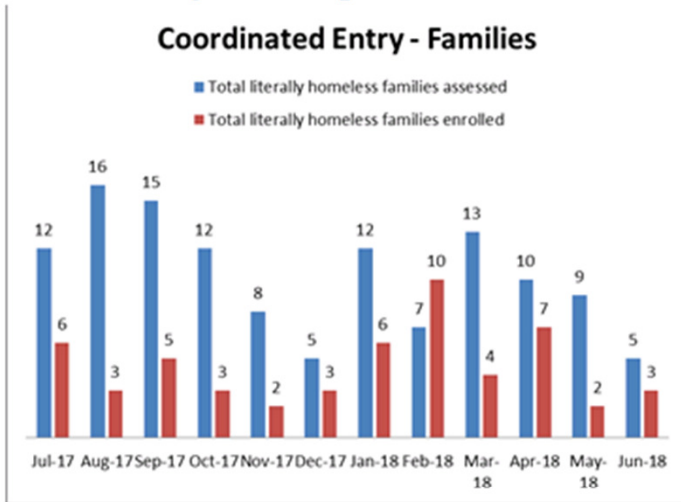




**FUTURE**

**NEW HOMELESS HOUSING  
REVENUE FOR INVESTMENT**

## Identified System Gaps:



Source: Grays Harbor Coordinated Entry data

## Proposed NEW ongoing program funding available for RFP-

**\$140,000 total (for 6 months)**

- ▶ **Rapid Rehousing and supports for literally homeless families with children - \$80,000**
  - ▶ Create and actively work a by-name list
  - ▶ Staff time for case management (.5 FTE)
  - ▶ Interagency case conferencing staff time
  - ▶ Flex funding to overcome barriers
  - ▶ **Rental assistance for additional 15 homeless families**
  - ▶ Goal: TRANSFORMATION with long-term outcome
- ▶ **Rapid Rehousing and supports for young adults 18-24 - \$25,000**
  - ▶ Create and actively work a by-name list
  - ▶ Staff time for case management (.25 FTE)
  - ▶ Interagency case conferencing staff time
  - ▶ Flex funding to overcome barriers
  - ▶ **Rental assistance for additional 5 homeless young adults**
  - ▶ Goal: TRANSFORMATION with long-term outcome
- ▶ **Housing Assistance to support Drug Court/Diversion/FCS clients - \$35,000**
  - ▶ **Rental assistance for additional 10 clients**
  - ▶ Goal: Leverage other County and community investments to increase chance of long-term, sustainable positive outcomes

### Steps/Timeline:

- **Build model informed by community ( May – Aug 2018)**
  - Community assessment of family needs
  - Data review and analysis
  - Peer learning/Evidence based practices
  - Stakeholder engagement
- **RFP Development/Published (October-November 2018)**
  - Draft/publish RFP
  - Review and vet proposals
  - Select successful vendor(s)
  - Capacity building for best practices
- **Award Notification and Implementation (Nov – Dec 2018)**
  - Announce successful vendor(s)
  - Contract negotiations
  - Contract start date January 1, 2020





# HOMELESS YOUTH SERVICES UPDATE

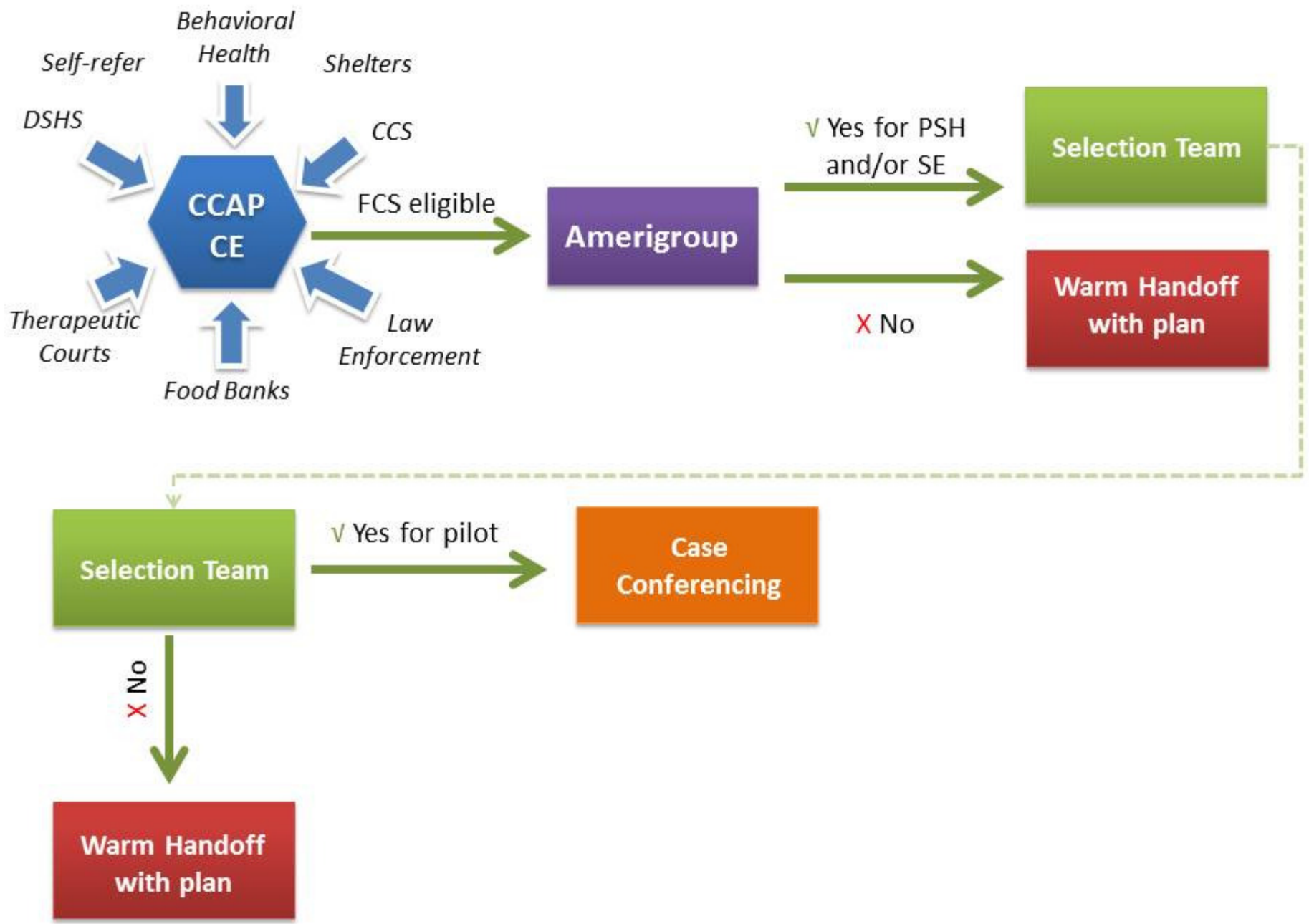


# Grays Harbor Homeless Youth Services Timeline



Build model informed by community	Request for Qualifications	RFP for homeless youth services	County application to OHY	Award Notification and Implementation
<ul style="list-style-type: none"> <li>Community assessment of youth needs</li> <li>Data review</li> <li>OHY communication</li> <li>Peer learning</li> <li>Stakeholder education/engagement</li> <li>Gap period planning</li> </ul>	<ul style="list-style-type: none"> <li>Draft RFQ</li> <li>Publish RFQ</li> <li>Review responses</li> </ul>	<ul style="list-style-type: none"> <li>If only one vendor meets RFQ threshold skip step</li> <li>If more than one vendor meets threshold draft/publish RFP</li> <li>Select successful vendor and begin building infrastructure</li> </ul>	<ul style="list-style-type: none"> <li>Work with successful vendor to build capacity and launch services</li> <li>Work with successful vendor to prepare County proposal</li> <li>Submit application</li> <li>County would be applicant and would subcontract funds if awarded</li> </ul>	<ul style="list-style-type: none"> <li>OHY announces award</li> <li>Debriefing and contract negotiation</li> <li>County and vendor formalize partnership</li> <li>Contract start date January 2020</li> </ul>

# USDA Pilot Project Update





# USDA Pilot Project Update

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## Clients

- ▶ **Pilot project currently has 4 enrolled clients who have gone through the entire system flow**
  - ▶ Goal is 10 total clients
- ▶ *All enrolled clients have to meet the following minimum threshold criteria:*
  - ▶ Approved by Amerigroup for FCS services
  - ▶ Have at least two health risk factors (Physical health, substance use, mental health)
  - ▶ History of long-term and/or cyclical homelessness
  - ▶ Interested in Supportive Housing and/or Employment
- ▶ *Of currently enrolled clients:*
  - ▶ All four:
    - ▶ Have co-occurring disorders
    - ▶ Are “high utilizers” of expensive systems (i.e. hospitals, prison, inpatient)
    - ▶ Have criminal history
  - ▶ One has been hospitalized at the State hospital
  - ▶ Two were unsheltered at entry – the other two were very recently/precariously housed
  - ▶ Current housing situations:
    - ▶ Two are in a hotel following fire at Harvard
    - ▶ One was re-housed but is currently facing eviction
    - ▶ One was very recently housed after being unsheltered long term

## Summary of Barriers to Serving Pilot Project clients

- ▶ *Housing program funds*
  - ▶ Client is qualified but wait list was months long for rental subsidy
- ▶ *Lack of available units*
  - ▶ Lack of landlords willing to rent to hard-to-serve population
  - ▶ Limited number of available housing units in general
- ▶ *Cyclical detox and relapse*
  - ▶ More intensive intervention needed
  - ▶ Additional coordination of care needed
- ▶ *Clients need skill building on setting healthy boundaries*

## Value of Pilot Project (to date)

- ▶ **Interagency case staffings**
  - ▶ Brainstorm methods, interventions, questions, etc.
  - ▶ Coordinate services with agencies who are already serving that client (everyone has the same information and it is updated accordingly)
- ▶ **Accountability/Check in**
  - ▶ A designated entity is getting regular updates and can problem-solve when things stall
  - ▶ A designated structure to report out on progress each agency has made with the client
  - ▶ Establishes a lead case manager to coordinate
- ▶ **Allows for challenges to go to next level of leadership if needed (can address system barriers directly)**



# Pilot Client Success Story

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## **Before enrollment:**

- ▶ John\* came to our selection committee at the request of his mental health case manager. He advocated John was particularly vulnerable, but highly motivated to obtain housing and employment
- ▶ Primary motivation was more meaningful role in his young son's life
- ▶ The client had been through Coordinated Entry and put on a wait list for housing resources in July 2018
- ▶ Was living in a tent in the yard of a former dealer at the time of project enrollment, committed to his sobriety, and attending up to five hours of treatment services each day

## **After enrollment:**

- ▶ Referred and authorized for FCS Supported Employment services to increase income
- ▶ Team was able to remove a perceived system barrier to give the client access to a small, temporary subsidy to help with move-in costs
- ▶ Identify and request a re-assessment through CE for a more accurate (higher) prioritization score
- ▶ Immediately enrolled in an open housing program slot which will provide more long-term financial and case management support as he works towards self-sufficiency through Supported Employment
- ▶ Moved into housing!
- ▶ John is still actively engaged in his behavioral health treatment, and proactively reaching out to CPS about next steps in his journey to more meaningful time with his son.
- ▶ He is working with supported employment staff to capture his experience in construction and other jobs into his resume, and to begin meeting with potential employers to increase his income and further his independence.

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▶ *\*Name has been changed for confidentiality*

# Affordable Housing Inventory update

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- ▶ Consultant has been identified and has been working with NeighborWorks GH and other partners to compile existing data and maps to lay groundwork for County-wide inventory
- ▶ Contract finalized with GHC to pull and analyze data and collect key data points on the ground in Hoquiam to build comprehensive, interactive map
- ▶ Slight delay in project launch – should have finalized data and analysis by end of 2018



# Pending *NEW* Funding Opportunities

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- ▶ United Way Pooled Benevolence Fund (*in process*)
  - ▶ Prevention/Diversion assistance
- ▶ Criminal Justice Treatment Account (CJTA) (*in process*)
  - ▶ Housing and other recovery supports for therapeutic court clients
  - ▶ Up to 10 additional clients served
- ▶ McKinney Vento Permanent Supportive Housing (*in process/pending*)
  - ▶ Up to 16 additional vouchers/supports
- ▶ Family Reunification Vouchers through GH Housing Authority (*pending*)
  - ▶ Up to 25 additional vouchers
- ▶ Medicaid FCS – Housing Assistance (*pending*)
  - ▶ Up to \$250,000/year for GH and Pacific Counties
- ▶ Youth Homelessness Demonstration Project (*pending*)
  - ▶ \$2.5 million/year for 23 most rural counties in Washington



# Potential impact

Funding Source	Target Population	Additional Households Served/year*
Local Doc Fees/HH RFP	Literally Homeless Families	25
Local Doc Fees/HH RFP	Literally Homeless Young Adults	7
Local Doc Fees/ HH RFP	Behavioral Health/Therapeutic Court clients	15
Pooled Benevolence Fund	Prevention/Diversion	12
Criminal Justice Treatment Account	Drug Court clients	10
McKinney Vento/HUD	Chronically Homeless	16
HUD Family Reunification Vouchers	Families and youth exiting foster care who are homeless	25
Department of Commerce	FCS Supportive Housing clients	30
HUD Youth Homelessness Demonstration Project	Youth and Young Adults	10
<b>TOTAL</b>		<b>150</b>



# What's Next in 2019

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- ▶ Update on successful applicant(s) to Homeless Housing RFP
  - ▶ Target launch date of new services January 2019
- ▶ Update on successful applicant(s) to Homeless Youth Shelter services RFQ
  - ▶ Target launch date of new services Spring 2019
- ▶ Final affordable housing inventory - Hoquiam
- ▶ Update on some/all funding opportunities (see previous slides)
- ▶ Legislation requires the update of all 10 Year Plans under new, performance-driven framework in 2019
  - ▶ Engage/re-engage with key stakeholders



Other agency updates