FAMILIAR FACES INITIATIVE

Commissioner Vickie Raines

Healthy Places Manager Cassie Lentz

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MODEL AND NACO INITIATIVE

· Familiar faces are individuals who frequently cycle through jails, homeless shelters, emergency departments and other crisis services.

· Evidence-Based "Familiar Faces" models include cross-systems data sharing, identification of who and how many "familiar faces" there are in a given community, and designing programming to interrupt the negative cycle where those individuals fall through cracks in the system

· In 2022 NACO announced opportunity for communities across the country to apply to be part of a pilot learning cohort to receive targeted technical assistance, attend site visits, and create a networking group to accelerate their learning and progress towards "Familiar Faces" work in their home communities

· Grays Harbor applied and was accepted as one of 10 communities in summer 2022

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BENEFITS RECEIVED

- Peer zoom calls with other cohort Counties and NACO to discuss successes, challenges, resources, and networking
- Technical Assistance calls:
  - Corporation for Supportive Housing
  - TASC Center for Health and Justice
  - Bazelon Center for Mental Health Law
- Site visits:
  - Bexar County, Texas (San Antonio)
  - Johnson County, Kansas (Kansas City)

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WHAT DID WE LEARN?

- Shared ownership of complex community issues
- There is a path to data sharing – and it is key
- Importance of data-driven decision-making
- Fiscal impacts are staggering
- Peers hold the key to learning
- Need the 30,000-foot view of the whole system

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NEXT STEPS

- Current initiatives that support familiar faces needs:
  - Crisis Triage model
  - Increased mental health access RFP and contracts
  - Jail System of Care
  - Shelter planning

- Targeting Grays Harbor's "Familiar Faces" work plan:
  - Informational interviews with key partners on what they would want to know, what data they already collect, and where is it is recorded
  - Reviewing data merging/dashboard systems for features, cost, and peer reviews
  - Reviewing potential funding to support these efforts – technology, staff time, partner support

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