CCAP Commissioner Workshop Presentation

June 29, 2021 Craig Dublanko, CEO Cache McCallum, Housing Manager

CCAP Presentation

- CCAP Homeless Housing Model & CCAP Homeless Housing Demand in GH County
 - Craig Dublanko
- CCAP Homeless Housing Details and Participant Stories
 - Cache McCallum

- Pre-Fire Pre-Transformation
 - House and Hope
 - Waitlists
 - 100 Clients Through Coordinated Entry Every Month
 - 180:1 Client to Case Manager Ratio
 - Block Grant Style
 - Ineffective Model
- 2017 Medicaid Transformation
 - Case Management now Paid for By Medicaid
 - Pathways is the Recommended Service Delivery Tool

- Transition -- Fire
 - Our Story
- Post-Fire
 - Our new Model
 - CCAP Staff, GH County Staff, ACH, Others
 - 35:1 Client to Case Manager Ratio
 - Everyone is Assigned a Case Manager...No Waitlists
 - Fee For Service and Outcomes Based System
 - Pathways--We Now Have An Evidence Based Tool

- The Outcomes Numbers
 - Statewide Exits to Permanent Housing w/Subsidy (25% of Coordinated Entry Clients)
 - 43%
 - CCAP Exits to Permanent Housing w/Subsidy
 - 83%...The Statewide leader by a ways (Now 94%!!)
 - Statewide Exits to Permanent Housing w/o Subsidy (75% of Coordinated Entry Clients)
 - State doesn't track...probably somewhere between o-5%
 - CCAP Exits to Permanent Housing w/o Subsidy
 - Approx. 60%

- Current CCAP Homeless Housing #'s
 - 820 Enrolled In Pathways/Case Management
 - Currently 207 Housed and on Pathways
 - Currently 82 w/Subsidy Not Housed and on Pathways
 - Currently 531 w/o Subsidy Not Housed and on Pathways

CCAP Flow

Coord. Entry

- Intake
- Assessment
- Prioritization

Case Manager

- Pathways
- Individualized Service Plan
- Slot Eligibility
- Employment Referral
- Other Referrals

Housing Slot (25%)

- •GH County
- •HEN, CHG, Recording Fees, HUD, Other
- WA State
- Many Others

Case Management

- ·Pathways Tool
- 20 Areas
- Goals
- Engagement
- ·Hard Work
- •Care Coordination w/Partners

Exit to PH 94%

- Rentals in Community
- Home Ownership
- Other

Pathways Completed:

- 2019 3,996
- 2020 17,142
- 2021 8,009

No Housing Slot (75%)

 No Rental Subsidy

Case Management

- Pathways Tool
- 20 Areas
- Goals
- Engagement
- Hard Work
- •Care Coordination w/Partners

Exit to PH 60%

- Rentals in Community
- HomeOwnership
- •Other

CCAP Housing Data

- Exits to Permanent Housing (Min. 30+ Days Housed)
 - 2019 203
 - 2020 197
- Average Increase in Client Motivation (PAM) Over 6
 Month Period 9.96 Points
 - Every Point Increase Represents 2% Decrease in Hospitalizations
 - Every Point Increase Represents 2% Increase in Medication Adherence

Key Components and Examples

 CCAP is Client Centered and Focused on Treating The Whole Person

- Stories
 - Participant #1
 - Participant #2

Thank You

• Questions?